



TOWN OF GOLDEN BEACH

Office of the Town Manager

To: Honorable Mayor Glenn Singer and
Members of the Town Council

From: Alexander Diaz
Town Manager

Date: September 26, 2017

Subject: Hurricane Irma Update # 3

Today marks sixteen days since Irma, and I could not be more pleased with the work our staff, day laborers and contractors have performed.

We are aware that some of our utility partners are experiencing difficulties providing consistent and reliable services. The Town continues to monitor and report issues daily.

Since Irma, we have had teams working on the immediate trimming and hauling of landscaping materials. As of noon today we have removed over 4,000 cubic yards of debris and will continue to remove debris on an on-going basis.

Our resident's safety and security is paramount! Police continue to randomly stop cars coming into Town, patrol our waterways and check our entry points.

We have performed individual home damage assessments of 377 homes, 15 lots and 19 construction sites (see attached). Individual damage assessments are being mailed this week to our residents. Residents will have 90-days to make the necessary repairs to their homes (we are waving permit fees and issuing expedited permits).

The work to beautify the Town has commenced and we will be paying particular attention to landscaping on A-1-A and our Parks; this will be a very long and expensive endeavor as we try to bring back our tree canopy and shrubs.

We have tracked all calls that are storm-related, and have now finished going door-to-door to assist our residents. (see attached report detailing some of the concerns shared with the Town.)

Below is a breakdown of the expenses the Town has incurred to date.

IRMA costs-to-date (not inclusive of repairs or damages):

Pre and Post Storm Supplies	\$5,654.57
Food and Comfort (Residents)	\$24,616.43
Staff Meals (approximately)	\$10,606.98 (18 days)
Labor Pre/Post Storm	\$45,728.00
Debris Removal	\$179,121.50 (on-going)
Equipment	\$13,453.02
Town Staff Storm Related Costs	\$139,808.88
Total To Date:	\$418,989.38*

*Damage and Repair Costs (including landscaping) are not included.

As I have mentioned, Hurricane Irma although not a direct hit, was an expensive storm. We believe that there are still additional costs associated with our efforts, and the Town will continue to feel the impact of these efforts as we rebuild our landscaping and other aesthetic elements of Golden Beach.

I will provide periodic updates as we move forward. I ask that you please be patient and bear with us as we work on beautifying our Town.

HURRICANE IRMA REPORT

TOWN HALL CLOSED WEDNESDAY, SEPTEMBER 6, 2017

TOWN HALL REOPENED WEDNESDAY, SEPTEMBER 13, 2017

Briefing held with Town Manager and staff. Specific assignments given out.

Message to residents: Underground utilities are intact. We realize that TECO gas pressure is low. We expect electric service to be restored town-wide by the end of the week. We rely on surrounding communities as the source of our electric service.

Town will provide food trucks at the Strand on Thursday (Sept. 14) and Friday (Sept. 15) evening. Food trucks will be available throughout the day at the Strand on Saturday (Sept. 16) and Sunday (Sept. 17). The beach will reopen on Saturday. There are no reports of contamination of the water. Strongly recommend closed-toe shoes.

Door-to-Door Canvassing of East Side of Ocean Boulevard:

Several residences had generators: 105 OB, 155 OB, 215 OB, 277 OB, 307 OB

A great majority of residents were not at home. Made physical contact with 155 OB, 191 OB, 215 OB, 229 OB, 307 OB, 443 OB, 451 OB, 461 OB, 577 OB, 601 OB, 683 OB. Made phone contact with 80% of the others on the east side of Ocean Boulevard.

NOTED CONCERNS:

191 OB – Leaking pipe. Unsure of the source.

443 OB – Has been unable to contact his gardener.

451 OB – Needs help removing sand.

461 OB – Town needs to address rumor control.

577 OB – Needs workers to help with clean up.

683 OB – Seagrape tree on roof.

THURSDAY, SEPTEMBER 14, 2017

Briefing held with Mayor Singer, Town Manager and Staff. Assignments given out. Power has been restored to Town Hall.

Message to residents: There will be a Special Town Council Meeting on Friday, September 15, 2017 to address Hurricane Irma and the aftermath. There will be garbage pickup on Friday. Trash pickup (hurricane debris) will continue daily. Residents are to place debris 24 inches from the curb.

14 Day Laborers hired to continue cleanup. 2 workers were assigned to clean the tennis courts.

MONDAY, SEPTEMBER 18, 2017

Residents still without electrical power:

387 GBD, 368 GBD, 363 GBD, 354 GBD, 351 GBD, 461 OB

Mayor Singer and Town Manager actively addressed outtages with Florida Power & Light.

TUESDAY, SEPTEMBER 19, 2017

Power restored to all residents in Golden Beach.

Residents still without AT&T services:

96 GBD, 154 SID, 155 GBD, 198 OB, 224 SID, 294 SID, 355 GBD, 367 GBD – Contacted Brandon Cortez at AT&T for assistance.

Residents still without Atlantic Broadband services:

435 CID, 473 GBD, 547 GBD – Contacted Erika Gonzalez at Atlantic Broadband for assistance.

WEDNESDAY, SEPTEMBER 20, 2017

Door-to-Door Canvassing of Golden Beach Drive north of the Strand

Atlantic Broadband resolved service outage at 547 Golden Beach Drive.

Atlantic Broadband could not resolve outage at 435 Center Island Drive because hurricane debris needed to be removed before technician could get to the box. Notified Public Works.

Calls received from residents:

217 GBD – Assistance in moving car that is under water and blocking garage.

472 NPK – Needs trash picked up.

354 GBD – Needs trash and furniture picked up.

224 SID – Tree from 236 SID has fallen on to their house.

464 OB – Needs debris picked up.

205 OB – Had a water leak that has been resolved.

494 NPK – Can't get dumpster onto construction site because debris is blocking driveway.

499 GBD – Tree from swale fell across driveway.

585 GBD – No internet, phone or cable.

100 SID – Tree from 110 SID fell on property.

277 OB – Request permission to use excavator to remove sand left by hurricane.

387 GBD – Needs help removing panels from rear of house.

136 OB – Debris is blocking driveway.

340 OB – Debris is collecting pedestrian garbage.

274 SID – Needs debris removed.

522 NPK – Debris is blocking mailbox. Observed landscapers blowing leaves into the Intracoastal Waterway. Suggests a "cage cap" for the sewer drains to prevent leaves from going into the drains.

640 NID – Debris is blocking driveway.

190 GBD – Street Light at 190 GBD is Broken. Cover to the town sprinkler system located between the sidewalk is missing. The ATT Phone Service Post broke off in the storm and it is hanging over the

sidewalk with loose wires. The storm water drain at 190 and 194 Golden Beach Drive is backing up water into the street. Notified Public Works.

THURSDAY, SEPTEMBER 21, 2017

200 OB – Lost electrical power to house. FPL contacted.

Scheduled Hydropumps to come out and assess our pumps on Friday, September 22, 2017.

Scheduled Graphlex Signs to come out and assess damage to our street signs on Monday, September 25, 2017 at 9:00 am.

Contacted Yard Sentry to assess damage to our street lights. Waiting on return call.

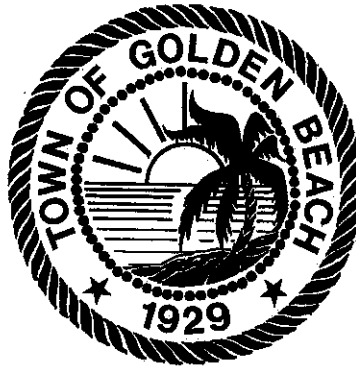
FRIDAY, SEPTEMBER 22, 2017

Contacted AT&T regarding exposed wires. Ticket # NSONT453

Scheduled Miracle Recreation Equipment to come out and assess damage to Tweddle Park playground equipment on Tuesday, September 26, 2017 at 10:30 am.

585 GBD – Reports AT&T service not restored. Unsuccessful attempts to schedule repair service.

465 CID – Reports power surges and lights flickering.



Summary
House Damage Assessments
Hurricane Irma
September / 10 / 2017

- **Total Houses/lots inspected: 377**
- **Vacant lots: 15**
- **Houses under construction: 19**



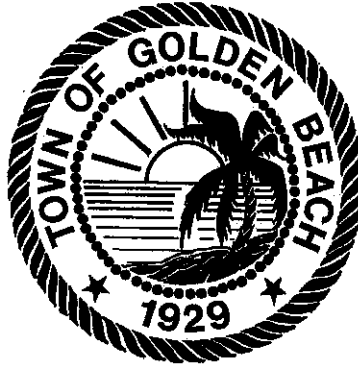
Summary
Town Interior
House Damage Assessments
Hurricane Irma
September 10, 2017

- **Total Houses/lots inspected: 254**
- **Vacant lots: 10**
- **Houses under construction: 9**



Summary
Ocean Boulevard
East side
House Damage Assessments
Hurricane Irma
September / 10 / 2017

- **Total houses/lots inspected: 69**
- **Vacant lots: 5**
- **Under construction: 8**



Summary
Ocean Boulevard
West side
House Damage Assessments
Hurricane Irma
September / 10 / 2017

- **Total houses/lots inspected: 54**
- **Vacant lots: 0**
- **Under construction: 2**