

NOTICE

Annual Chlorine Disinfection of the Water System Begins November 5, 2018 and Ends on November 18, 2018

In conjunction with the Miami-Dade Water and Sewer Department, NMB Water will be performing system maintenance involving chlorine disinfection of the water distribution system from November 5 - 18, 2018. During this time, the Norwood Water Treatment Plant will switch from chloramine to free chlorine disinfection, followed by system flushing through fire hydrants. System disinfection and flushing will maintain water clarity and quality for our customers.

This system maintenance will apply to all NMB Water Customers in North Miami Beach, Miami Gardens, Aventura, Sunny Isles Beach, Golden Beach, and portions of unincorporated Miami-Dade County.

As part of this routine maintenance chlorine disinfection, customers may notice temporary discoloration of the water, some sediment particles from the flushing, and slight chlorine taste and/or odor in the water.

This water is chlorinated, disinfected, and may be safely consumed; however, if you are especially sensitive to the taste or odor of chlorine, keep an open container of drinking water in your refrigerator for a few hours to allow the chlorine to dissipate. Users of home dialysis machines, owners of tropical fish and managers of stores and restaurants with fish and shellfish holding tanks are advised to seek professional advice as to the method for removing chlorine residuals in tap water during this time.

NMB Water staff working in the community will always wear a reflective safety vest, carry identification, and place signs that work is in progress. If you have any questions about this upcoming maintenance, contact Customer Service at (305) NMB-WATR or email us directly at customerservice@citynmb.com.